

## RISK DISCLAIMER

### 1. Leverage

- 1.1 High Leverage and low Margin can result in significant losses due to small price fluctuations in the traded products. High Leverage allows the Customer to assume more risk, magnifying both losses and profits; which can result in loss up to and in excess of Deposits and Margin. The Customer must consider that if the trend on the market is against him/her the Customer may sustain a total loss of the initial margin funds and any additional funds deposited to maintain open positions. The Customer is responsible for all his/her risks, financial resources he/she uses and for the chosen trading strategy.
- 1.2 Foreign Exchange and any other Over-the-Counter (“OTC”) derivative product (Traded Contracts) trading is highly speculative and is only suitable for Customers who understand and are willing to assume the economic, legal and other risks involved, and are financially able to assume losses up to or in excess of Margin or Deposits. The customer hereby certifies that the Customer understands these risks and that the Customer is willing and able financially and otherwise to assume the risks of Traded Contracts Trading and that loss of the Customer’s entire Trading Account Balance will not result in a negative change to the Customer’s life-style.

### 2. Risk Reduction

- 2.1 Stop Loss Orders or Stop Limit Orders, which are intended to limit losses may reduce the losses incurred by price fluctuations, however such orders may not be able to execute under certain abnormal market conditions.

### 3. Product Risks

- 3.1 The profit and loss in any given Transaction may be affected by a currency rate that is used to convert to the Accounts base currency. Accounts shall be opened in the following currencies: USD/EUR as stated by the Customer and accepted by Zooe Global Ltd.

#### 4. Technical

4.1 The Customer is responsible for any technical issues sustained on the Customer's side.

These issues include but are not limited to:

- (a) Failure of Customer's hardware, software or internet connection;
- (b) Improper operation of Customer equipment
- (c) Improper settings on the Customer's Terminal
- (d) Delay of Customer Terminal updates
- (e) MetaTrader Failure on Customer's Computer

4.2 The Customer acknowledged that at the moment of peak load there may be some difficulties in getting telephone communication with the duty operator, especially on the fast market (for example, when key economic indicators are released).

#### 5. Transmission

5.1 The Customer acknowledged that once a Transmission is made from the Client Terminal and enters the execution queue and begins being processed it cannot be cancelled. Any other instruction pertaining to the Transmission will be ignored until the Transmission is

completed. The customer should always verify thoroughly that the details of Volume, Product and Price Level prior to submitting any Transaction. All Transactions are performed on a First-In-First-Out basis.

#### 6. Trading Agents

6.1 In the event that the Customer grants trading authority to a third party, the "Trading Agent", whether on a discretionary or non-discretionary basis, ZOOE Global Ltd shall in no way be responsible for reviewing the Customer's choice of such Trading Agent. ZOOE Global Ltd is in no way liable for any losses incurred by such a party and any disputes that may arise will be resolved between Customer and Trading Agent. In case of an unnamed Trading Agent on the Customer's Account, ZOOE Global Ltd is not liable for rejecting any instruction from a non-authorized party on the Customer's Trading Account.

## **7. Phone Communication**

7.1 The Customer understands that during peak trading hours that the Customer may experience some difficulties in contacting Zooe Global Ltd due to high volume. Zooe Global Ltd cannot be held liable for any disruptions in service due to any Force majeure.

## **8. Force Majeure**

8.1 In case of Force Majeure the Customer shall accept the risk of financial losses.

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